

USER MANUAL

Electric Bidet Seat

FE106/FE105 series

Thank you for purchasing the FE104/105 series bidet seat.

Before installing the seat, please read through the manual for instructions and other important details such as cleaning recommendations and proper use. This is to ensure both your personal safety and that the product works properly.

Due to continuous improvements of the company's products, all products are subject to change without notice. The illustrations in this manual are only for reference.

We hope you enjoy your new bidet seat. If you have any questions or concerns please call 1-800-391-9821 or you can reach us at support@wdipproducts.com

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Safety notes

Read the safety instructions carefully before use so as to properly use the product.
Note the following warnings relevant to the safety.



Warning



Prohibited



Caution



Note

Failure to operate pursuant to the above-mentioned warning signs may result in injury or life-threatening risk.

It is not recommended to all people with limited capability or ability to use this product without supervision. This includes, but is not limited to: People (including children) who are deficient in body, perception, intellectual capacity, experience or common sense. Failure to ignore these warnings could result in damages to one's self, others and to the household.

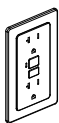


Avoid splashing water on the product.

- May result in fire or electric shock.



Grounding



Warning

Improper grounding or use of the grounding plug may result in risk of electric shock.

- For your safety, product should be plugged into a standard 3 prong GFCI outlet.



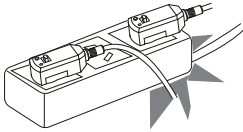
Compulsory observance

Please check the following before you install.

- If power cord is damaged, contact WDI/AXENT for further instruction.
- Only authorized technicians and representatives are allowed to replace the power cord.

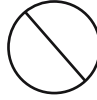


Safety notes



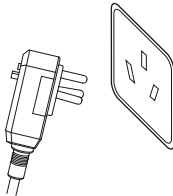
Do not overload the power line.
May result in overheating or fire.

- WDI // Axent is not liable or responsible for possible damage to other electronics connected to the same power line while bidet is in use.



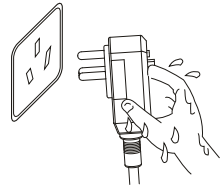
Ensure that the water, cleaning agent or urine does not wet the power plug.

- May result in fire or electric shock.



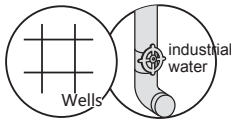
Do not use a loose socket.

- May result in fire or electric shock.



Do not plug/ pull the power plug when the hand is wet.

- May result in electric shock.



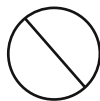
Do not use with well water, recycled water, or other unclean water sources.

- May result in skin infection and/or product damage.



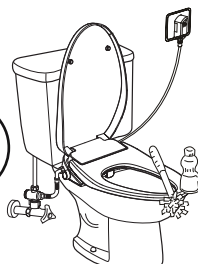
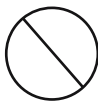
- Please use the new hose sets supplied with the product. Do not use the old or other hose sets to the product.
- Water supply pressure : 15psi - 85psi

Safety notes



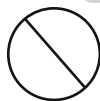
Do not disassemble, repair, and/or modify the product without authorization.

- May result in fire or electric shock.



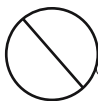
Unplug the product when cleaning.

- May result in electric shock.



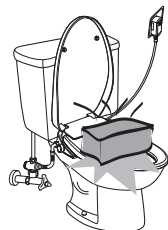
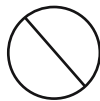
Do not place lit objects such as open flames, candles, cigarettes, or similar objects on or near the product.

- May result in fire.



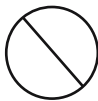
Do not bend or twist the water supply hose.

- May result in water leakage.



Do not place heavy objects on the toilet seat or the toilet cover

- May result product damage.



Do not invert product.

- May result in product damage.



Suitable cleaning solutions:
Mild bathroom or all-purpose cleaners, Mild detergents, Soft sponges, Clean cloths, etc.

- May result in product damage.

Use precautions



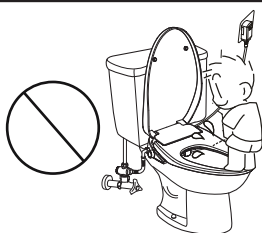
Do not place this product in direct sunlight.

- May discolor the product and interfere with the seat's heating capabilities.



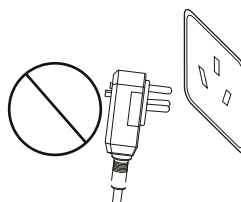
Do not install in rooms below 4°C.

- May freeze the water stored in the unit.



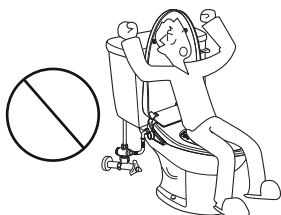
Do not urinate on the bidet body or nozzle.

- May result in blockage.



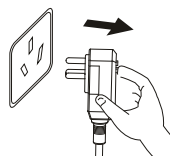
Please do not use a substandard power supply.

- May cause product failure.



Do not lean against the toilet lid when in use

- May cause damage to the toilet lid.



Unplug product during lightning storms.

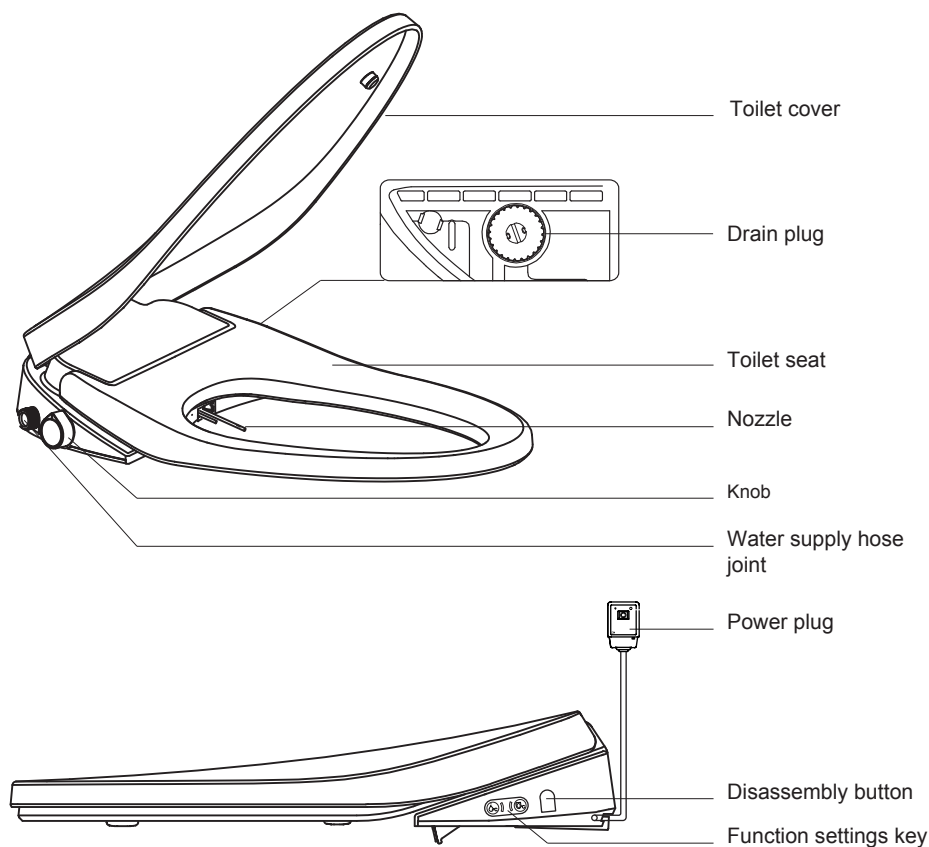
- May result in product failure or damage.



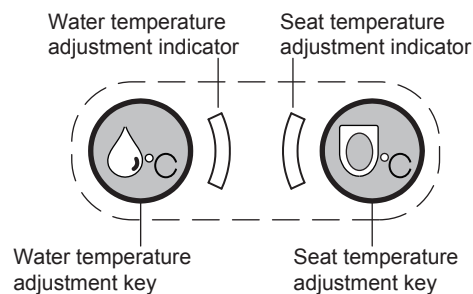
When the product is not in use for a prolonged amount of time, drain the stored water and unplug.

- Water may be polluted and skin infections can occur on next use if water is not drained.

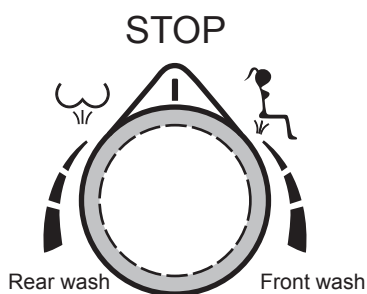
Product description



Function settings key

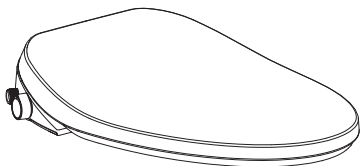


Knob

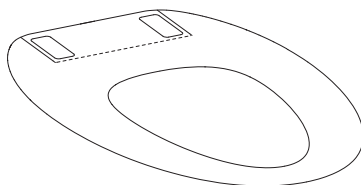


Component description

1. Electric bidet seat



2. Installation template



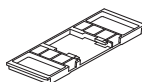
3. Mounting fittings



Screw (2)



Adjustment plate (2)



Fixing bracket (1)

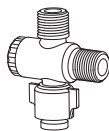


Expansion bolt(2)



Nut (2)

4. Tee junction with filter

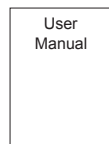


5. Water inlet hose



Filter screen

6. User manual

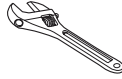


Installation

• Installation tools



Cross screwdriver



Monkey wrench

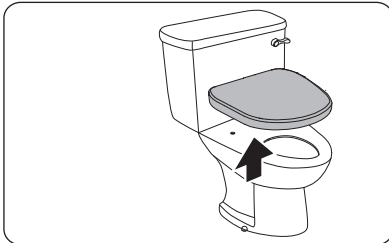


Barrel and rag

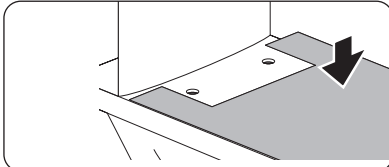
• Pre-installation precautions

1. Water supply pressure: 15psi - 85psi, please follow the instructions.
2. Angle valve should be installed near the toilet.
3. Before connecting to the unit, open the angle valve to clear any possible impurities, rust, or sludge from the pipes.
4. Please use the new hose sets supplied with the product. Do not use the old or other hose sets to the product.

• Installation Procedure

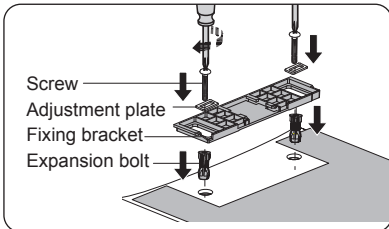


1. Remove the old toilet seat.



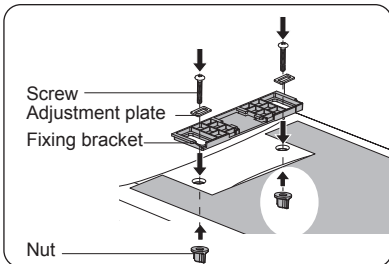
2. Place the installation template.

Place the installation template on the ceramic as shown. Align it with the rim of toilet.



- 3A. Install mounting fittings

- (1) Insert the expansion bolt into the ceramic hole.
- (2) Place the fixing bracket in the location specified by the installation template. Install the other fittings sequentially as shown.
- (3) Tighten the screws with screwdriver.

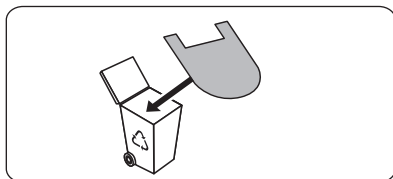


- 3B. Install mounting fittings

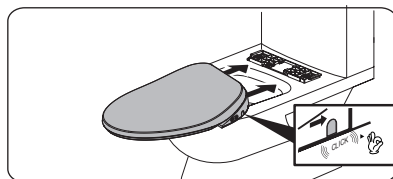
- (1) Place the fixing bracket in the location specified by the installation template. Install the other fittings sequentially as shown.
- (2) Screw the nuts tightly.

Note: You can choose installation mode 3A or 3B depending on the actual situation.

Installation



4. The installation template is designed for a one time use. Please discard after unit is fully installed.



5. Gently push the electric bidet seat into the fixing bracket in the specified direction until the click sound is heard. It indicates that the product has been properly installed in place.

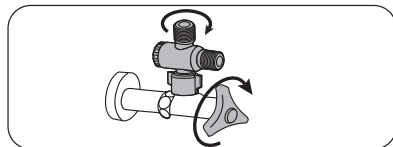


Prohibition

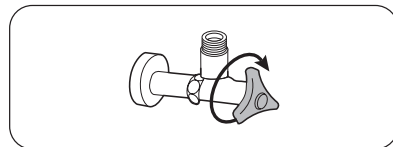
It is strictly forbidden to only grasp the cover part to move the product, which is easy to cause mechanical failure.

• Connecting water supply hoses

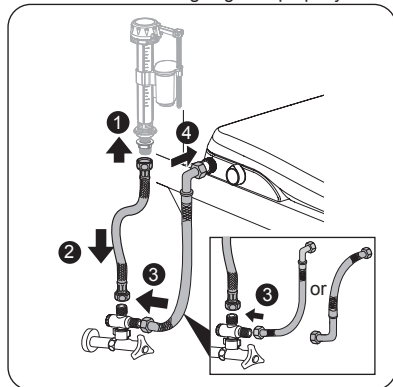
Note: There are two methods of connecting pipes.



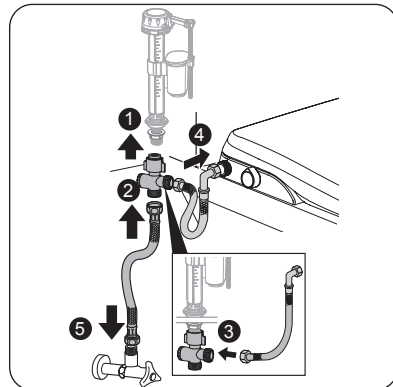
1A. Close the angle valve and attach the tee junction to the angle valve. If there are any leaks, check the rubber sealing rings are properly seating.



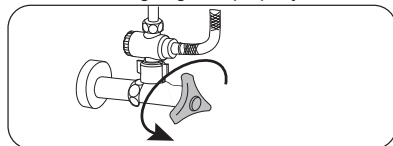
1B. Turn off the water supply.



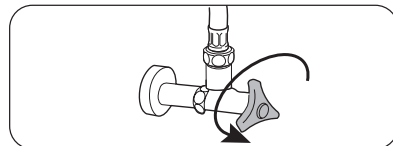
2A. As shown above, connect the water supply hoses to the product and inlet valve. Ensure all the sealing rings are properly seated.



2B. As shown above, connect the water supply hoses to the product and inlet valve. Ensure that all the sealing rings is loaded.

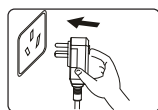


3A. Open angle valve to check for water leakage.



3B. Open angle valve to check for water leakage.

• Power connection



Note: please make sure the plug is dry before connecting to the power supply.

1. Insert the power plug as the picture shown on the left.

2. Press the reset button on the leakage protector. The indicator will be on and the power will be connected. If you press the "test" button, the indicator light with shut off and the power will disconnect.

(Some products have no leakage protector, please refer to the real products.)

Function instructions

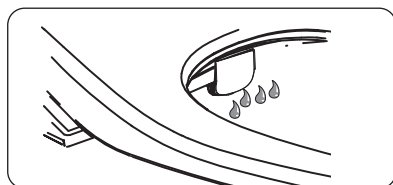
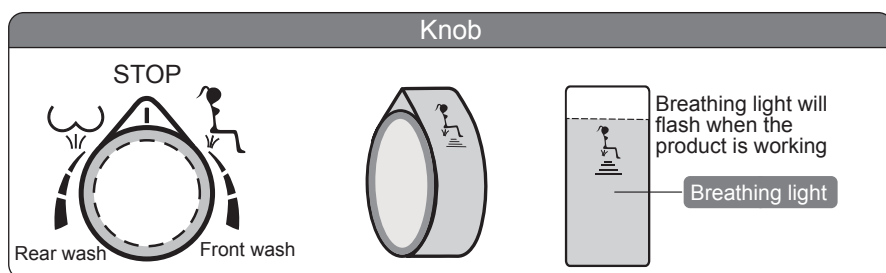
• Default setting

1. When powered on:

- (1) The product will self-test. After the self-test, you will hear a sound which means the test is finished.
- (2) The water temperature default at the low bit- about 35 °C.
- (3) The seat temperature default at the low bit- about 33°C.

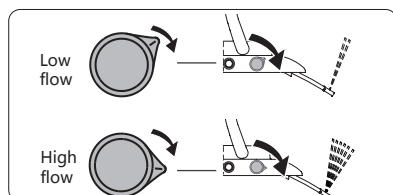
2. Knob light and night light are always on.

• Functions of knob



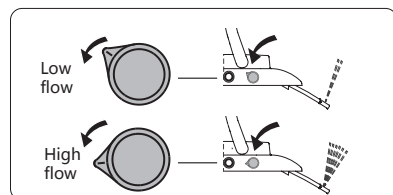
Self-cleaning function

- After the human body is seated, the product will start self-cleaning for the nozzles.
- After the washing is completed, the product will start self-cleaning for the nozzles.



Front wash function

- Rotate the knob in the direction shown on the left.
- After self-cleaning, the nozzle extends and water is sprayed for cleaning.
- The flow varies with the rotation of knob.



Rear wash function

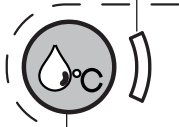
- Rotate the knob in the direction shown on the left.
- After self-cleaning, the nozzle extends and water is sprayed for cleaning.
- The flow varies with the rotation of knob.

Function instructions

• Function settings


Function settings key

Water temperature adjustment indicator




Water temperature adjustment key

Seat temperature adjustment indicator




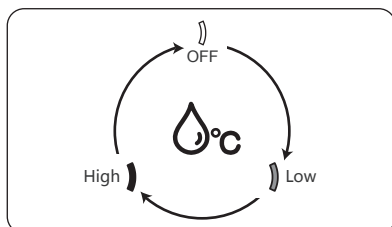
Seat temperature adjustment key

Prompt




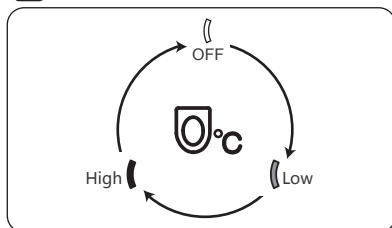
Light OFF Lowlighted Highlighted

 The knob lamp can be turned off by pressing the water temperature adjusting button and the seat temperature adjusting button at the same time.



- Repeatedly press "△°C" will switch water temperature setting in the sequence indicated in the left figure.
- When switching to OFF, you will hear one long confirmation tone. When switching to the others, you will hear one short confirmation tone.
- Low water temperature setting: about 35°C
High water temperature setting: about 38°C

 The water heating function is ON only when the body is seated.



- Repeatedly press "□°C" will switch water temperature setting in the sequence indicated in the left figure.
- When switching to OFF, you will hear one long confirmation tone. When switching to the others, you will hear one short confirmation tone.
- Low seat temperature setting: about 33°C
High seat temperature setting: about 37°C

• Protection functions:

- 1.Low temperature scalding protection function: 5min after the body is seated, the product will be under low temperature scalding protection mode with temperature of about 29°C.
- 2.Alarm function: when the body is not seated and the knob is not timely closed, the product will give an alarm.
- 3.Water temperature protection function
 - (1)When the water temperature exceeds 43°C during use, the flushing water will be turned off, and the product automatically switch to self-cleaning mode.
 - (2)After the water temperature returns to normal, the flushing can be continued.

Note: After the rinse is over, turn the knob to the neutral stop position to prevent splashing.

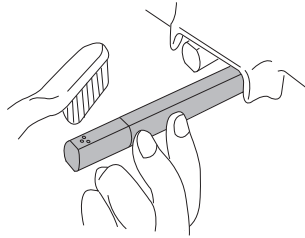
• Normal use during power failure

The water temperature and seat temperature cannot be adjusted when the power supply for product is cut off, but the flushing with normal temperature can be used normally.

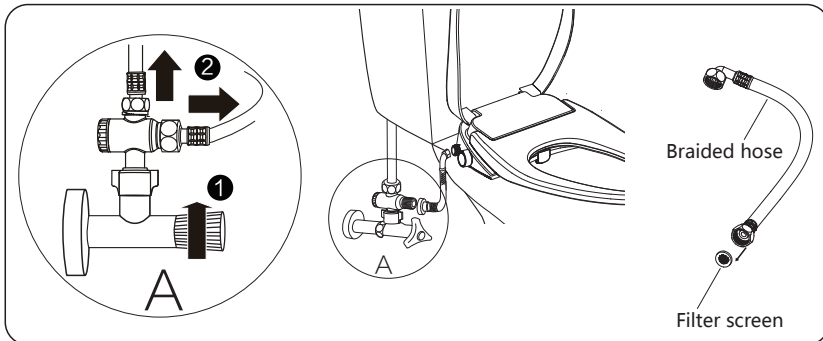
Cleaning and maintenance

• Clean the nozzle manually

- Pull the nozzle out gently and pull it out and in for more than 5 times;
- Hold the nozzle gently, use a soft cloth, sponge or small brush dipped in neutral detergent, then wipe the nozzle and spray tube.



• Clean filter screen



i Steps:

1. Unplug the power to the unit and close the angle valve.
2. Unscrew the line from the angle valve and remove filter screen.
3. Clean with soft soap and reverse steps to re-install.

• Product surface cleaning

⚠ Note: Please cut off power supply before cleaning.

- Wipe the product surface with a sponge or soft cloth dampened with room temperature water or a neutral detergent.
- Lift the upper cover and the seat ring when cleaning other parts with cleaning agents.
- Do not put cover on before the cleaning agent in the ceramic toilet is completely washed, otherwise the surface may be corroded by the evaporation of cleaning agent.

Cleaning and maintenance

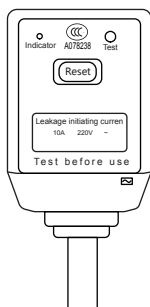
• Leakage protector

Note: Some products have no leakage protector, please refer to the real products.

Check the leakage protector regularly, at least once a month
Inspection method:

- Press leakage protector Reset, the indicator light is on, and the power supply is on.
- Press the "Test" key of leakage protector, the indicator light is off, and the power supply is disconnected.
- When the operation is completed, the corresponding error indication information appears, stop using the product, contact the local supplier or call the service hotline to replace the leakage protector.
- Please ensure that the leakage protector indicator light is always on when the product is operating.
- If the leakage protector is already installed in the line, check it in the manner described above.

► Schematic diagram of leakage protector:



• Winterizing of product

Keeping the proper water temperature to prevent the water in the toilet and the water pipe from being frozen.

Stop using the product, close the angle valve and drain the water off from the product when the ambient temperature is below 4 °C.

• Prolonged non-use

When this product is not used for a long time, drain the water in the product and cut off the power supply:

- Pull out the power plug or press the "Test" key of leakage protector.
- Close angle valve and stop the water inlet.
- Remove water inlet hose from the angle valve, and release the water in the water inlet hose.
- Close the upper cover, press and hold the disassembly button by hand, move the product to the front, and then complete the removal.
- Place the product in a cool and dry place.

Faults and solutions

• Common fault diagnosis

Note: Some products have no leakage protector, please refer to the real products.

When you think it is a fault, try some of the following processing methods. If the product is still not working properly, contact your local repair center or call the service hotline.

Check power supply 1.If power supply is under normal state. 2.If leakage protector trips	Check water supply 1.If water supply is under normal state. 2.If corner valve is closed.
If the following occurs, cut off the power supply immediately.	
The buzzer continues to beep	The leakage protector trips frequently

⚠ Note: When water leakage occurs, close the angle valve while cut off the power supply.

• Water leakage analysis

Phenomenon	Possible cause	Solution
Base gap leakage	Pressure maintaining valve is damaged	Cut off the power supply, close the angle valve and contact the after-sales department for replacement.
Flushing module leakage	Knob is not reset to OFF position	Reset knob to OFF
	Control valve is failed	Cut off the power supply, close the angle valve and contact the after-sales department for replacement.

• Analysis of seat heating failure

Phenomenon	Possible cause	Solution
Seat temperature is not sufficient	Seat temperature is set at low gear	Adjust seat temperature to higher gear.
Seat temperature is too high	Seat temperature is set at high gear	Adjust seat temperature to lower gear.
Temperature is too low when just contact with seat	Not enable seat heating function	Enable seat heating function in advance.
No seat heating function	Seat heating coil in poor contact	Cut off power supply, contact the after-sales department for replacement.

• Flushing failure analysis

Phenomenon	Possible cause	Solution
Spray tube extends too slowly	Cool water should be released from front end before flushing.	It is normal, and provides normal flushing about 5s later.
Insufficient water amount	Knob is not completely turned on.	Increase knob regulating angle.
Insufficient water temperature	Water temperature is set at low gear.	Adjust water temperature to higher gear.
Too low water temperature	Water temperature is set at low est gear.	Adjust water temperature to higher gear.
	Automatic protection for over-high temperature	Restart water temperature adjustment.
Waters flow out when seated	Self-cleaning function is enabled	It is normal, and automatically stop water flow about 5s later.
Water is not heated Breathing light not flash	The flowmeter is abnormal	Cut off power supply, contact the after-sales department for replacement.
Vibration and noise occur when the knob is turned on	Water pressure abnormal	Close the Angle valve, open the knob and reinstall the braided hose.
The movement jam of spray tube.	Water scale causes increased resistance to the movement.	Please refer the method for manual cleaning of spray tube in cleaning and maintenance.

• Night light analysis

Phenomenon	Possible cause
Night light is not ON.	Power cord of night light shows poor contact
	Night light is damaged
Knob light is not ON	Power cord of knob light shows poor contact

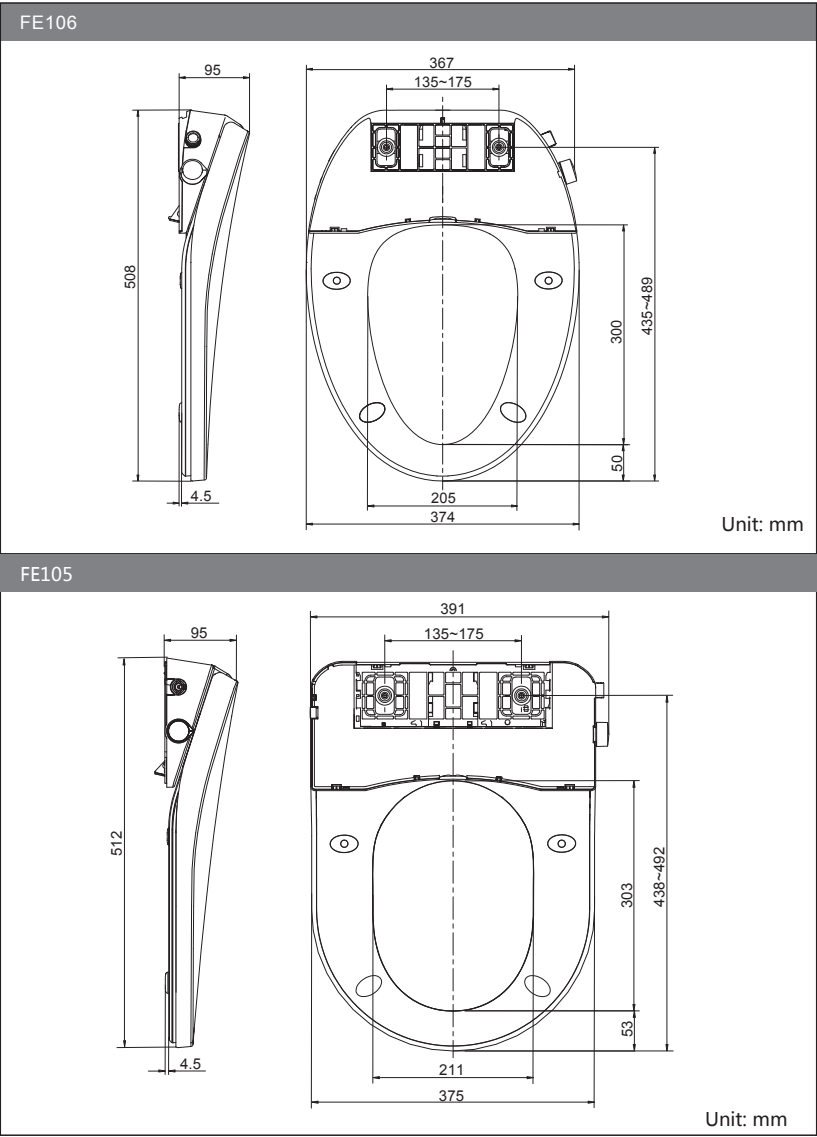
Fault and solution, product dimension drawing

- Alarm function

Note:Some products have no leakage protector, please refer to the real products.

Phenomenon	Possible cause	Solution
Buzzer continuously beeps	Knob switch is not reset to OFF state when away from seat	Reset knob to OFF state.
Leakage protector sometimes trips.	Electricity leakage beyond normal value	Cut off power supply, stop using product, contact the after-sales department for replacement.

- Product dimension drawing





Warranty Card

Dear customers:

Thank you for purchasing our product! If any problems occur during use, please follow your manual to diagnose and fix the issue. If you are unable to resolve an issue with our product, contact your local supplier or call the service hotline.

I. Information:

Customer information	Customer name		
	Address		
	TEL		
Dealer information	Name		
	TEL		
Model		Product series number	
Purchase date	Y M D	Warranty period	One-year free warranty since the purchase date

II. Notes to warranty card:

1. Please complete the warranty card.
2. Warranty cards and invoices are important for the warranty service.
If the product failure occurs during warranty period, please show the warranty card and the invoice when the dealer or after-sales service personnel of the Company provide on-site maintenance and repair.
3. The warranty card cannot be reissued, please keep it properly.

III. instructions/precautions

During the warranty period, the Company will provide repair free of charge according to the use instructions, precautions for normal use.

IV. Paid maintenance is required in the following circumstances that do not fall within the scope of free maintenance:

1. Out of warranty.
2. The valid invoice and warranty card cannot be provided during the warranty period.
3. Failure or damage caused by transportation, collision after purchase.
4. Product damage during abnormal use, failure and damage during the warranty period caused by human factors or natural disasters, such as fire, earthquake, flood, lightning or environmental pollution, etc.
5. Failure or damage caused by unauthorized disassembly, modification or maintenance due to user's cause or responsibility.
6. Failure or damage caused by violation of maintenance regulations in use, such as improper use of cleaning agent or wiping and maintenance methods not compliant with maintenance requirements.
7. The consumable items (such as sealing rings, etc.) or products have failed or damaged due to sand and impurities.
8. Conduct the secondary transfer according to the customer's requirements.



